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Information Technology Control and Audit, Fifth Edition Angel R. Otero 2018-07-27 The new fifth edition of Information Technology Control and Audit has been significantly revised to include a comprehensive overview of the IT environment, including revolutionizing technologies, legislation, audit process, governance, strategy, and outsourcing, among others. This new edition also outlines common IT audit risks, procedures, and involvement associated with major IT audit areas. It further provides cases featuring practical IT audit scenarios, as well as sample documentation to design and perform actual IT audit work. Filled with up-to-date audit concepts, tools, techniques, and references for further reading, this revised edition promotes the mastery of concepts, as well as the effective implementation and assessment of IT controls by organizations and auditors. For instructors and lecturers there are an instructor's manual, sample syllabi and course schedules, PowerPoint lecture slides, and test questions. For students there are flashcards to test their knowledge of key terms and recommended further readings. Go to <http://routledgegettextbooks.com/textbooks/9781498752282/> for more information.

Enterprise Mobility C. Sørensen 2011-09-30 There are currently 3.5 billion mobile phones in the world and mobile information technologies permeate all aspects of life. This book explores how mobile technologies and information work shape each other. Most writings do not consider how information work increasingly relies on mobile services; this book seeks to address this imbalance.

Information Technology for Small Business Katia Passerini 2012-05-03 Information Technology for Small Business: Managing the Digital Enterprise provides an overview of how small and medium business enterprises (SMEs) can use flexibility, agility, and anticipation strategies to better utilize information technology and knowledge management. Because small and medium businesses tend to be late technology adopters, they could miss versatile and strategic workforce advantages that enable them to achieve higher efficiency and effectiveness through technology. This book shows these SMEs new technology trends that can transform the nature of their operations both in an evolutionary business path and through revolutionary opportunities. Information Technology for Small Business: Managing the Digital Enterprise applied correctly to small and medium business can be used as a strategic tool to reach growth and profit goals for the SMEs competing in a very dynamic and global marketplace. Examples include: identifying ways that IT can be used to develop strong relationships with customers and suppliers, and how to select the best technologies for business needs. Information Technology for Small Business: Managing the Digital Enterprise targets SME owners, educators, and practitioners working in the related fields of management, IT, IS, and CS-related disciplines. Advanced-level students and policy makers focusing on SMEs will also find this book valuable in terms of main concepts for discussion.

Work-based Mobile Learning Norbert Pachler 2011 The increasing use of mobile devices in work contexts has the potential to alter our work and learning practices. This is particularly true for knowledge workers. In addressing the implications of this transformation the book offers a multi-faceted collection of different concepts and cases of mobile learning in work environments from international contexts. The contributions are centred on the question of how individual users and organisations can harness mobile devices for learning and education. The range of examples presented in this book demonstrates that mobile devices foster situated approaches to learning in and across work contexts. The book is targeted at both practitioners - trainers or managers in charge of in-company training - and researchers, who are interested in designing, implementing or evaluating work-based mobile learning.

The Palgrave Handbook of Textbook Studies Eckhardt Fuchs 2018-04-04 This volume examines the present status and future trends of textbook studies. Cutting-edge essays by leading experts and emerging scholars explore the field's theories, methodologies, and topics with the goal of generating debate and providing new perspectives. The Georg Eckert Institute's unique transdisciplinary focus on international textbook research has shaped this handbook, which explores the history of the discipline, the production processes and contexts that influence textbooks, the concepts they incorporate, how this medium itself is received and future trends. The book maps and discusses approaches based in cultural studies as well as in the social and educational sciences in addition to contemporary methodologies used in the field. The book aims to become the central interdisciplinary reference for textbook researchers, students, and educational practitioners.

2020 Vision: a History of the Future Michael Moe 2016-04-08 GSV's aspirational vision for how to address society's greatest challenge...ensuring that everyone has equal opportunity to participate in the future.

Security Awareness Bulletin 1996

(ISC)2 CCSP Certified Cloud Security Professional Official Practice Tests Ben Malisow 2020-01-27 The only official CCSP practice test product endorsed by (ISC)2 With over 1,000 practice questions, this book gives you the opportunity to test your level of understanding and gauge your readiness for the Certified Cloud Security Professional (CCSP) exam long before the big day. These questions cover 100% of the CCSP exam domains, and include answers with full explanations to help you understand the reasoning and approach for each. Logical organization by domain allows you to practice only the areas you need to bring you up to par, without wasting precious time on topics you've already mastered. As the only official practice test product for the CCSP exam endorsed by (ISC)2, this essential resource is your best bet for gaining a thorough understanding of the topic. It also illustrates the relative importance of each domain, helping you plan your remaining study time so you can go into the exam fully confident in your knowledge. When you're ready, two practice exams allow you to simulate the exam day experience and apply your own test-taking strategies with domains given in proportion to the real thing. The online learning environment and practice exams are the perfect way to prepare, and make your progress easy to track.

Cross-Site Scripting Attacks B. B. Gupta 2020-03-12 Social network usage has increased exponentially in recent years. Platforms like Facebook, Twitter, Google+, LinkedIn and Instagram, not only facilitate sharing of personal data but also connect people professionally. However, development of these platforms with more enhanced features like HTML5, CSS, XHTML and Java Script expose these sites to various vulnerabilities that may be the root cause of various threats. Therefore, social networking sites have become an attack surface for various cyber-attacks such as XSS attack and SQL Injection. Numerous defensive techniques have been proposed, yet with technology up-gradation current scenarios demand for more efficient and robust solutions. **Cross-Site Scripting Attacks: Classification, Attack, and Countermeasures** is a comprehensive source which provides an overview of web-based vulnerabilities and explores XSS attack in detail. This book provides a detailed overview of the XSS attack; its classification, recent incidences on various web applications, and impacts of the XSS attack on the target victim. This book addresses the main contributions of various researchers in XSS domain. It provides in-depth analysis of these methods along with their comparative study. The main focus is a novel framework which is based on Clustering and Context based sanitization approach to protect against XSS attack on social network. The implementation details conclude that it is an effective technique to thwart XSS attack. The open challenges and future research direction discussed in this book will help further to the academic researchers and industry specific persons in the domain of security.

Reinventing the Company for the Digital Age Francisco Gonzalez 2015-04-28 The seventh edition of Spanish banking group BBVA's annual series is dedicated to unveiling the new digital business models for twenty-first century companies. Esteemed experts from BBVA, "The Economist," Harvard University, Columbia Business School, Geoffrey Moore Consulting and more, contribute texts in accessible language.

IT Strategy James D McKeen 2014-09-17 This is the eBook of the printed book and may not include any media, website access codes, or print supplements that may come packaged with the bound book. **IT Strategy: Issues and Practices, Third Edition** provides a critical issues perspective that shows students how to deliver business value. As with the first two editions, this revision combines the insights of senior IT managers with academic research, bringing IT management to life and demonstrating how IT strategy plays out in contemporary business. This edition has been overhauled in order to reflect the most important issues facing IT managers today.

Framework for the Integration of Mobile Device Features in PLM Hopf, Jens Michael 2016-07-01

Project SAVE Dennis Hansen 2017-01-02

Management of Information Security Michael E. Whitman 2010 Information Security professionals, managers of IT employees, business managers, organizational security officers, network administrators, students or Business and Information Systems, IT, Accounting, Criminal Justice or IS majors.

VCP-DCV Official Cert Guide John Davis 2020-06-20 VCP-DCV Official Cert Guide, Fourth Edition helps you systematically prepare for your VCP-DCV 2019 exam by mastering all key exam objectives associated with vSphere v.6.7. Thoroughly updated for VMware's 2019 exam changes, it offers an exceptionally well-organized and efficient test-preparation system based on proven series elements and techniques. Chapter-opening Do I Know This Already? quizzes help you decide how much time you need to spend on each section, exam topic lists make referencing easy, and chapter-ending Exam Preparation Tasks help you drill on the key concepts you must know thoroughly. The companion website contains a powerful Pearson IT Certification Practice Test engine that enables you to focus on individual topic areas or take a complete, timed exam. The assessment engine tracks your performance and provides feedback on a module-by-module basis, laying out a complete assessment of your knowledge to help you focus your study where it is needed most. Leading VMware consultants, trainers, and data center experts John A. Davis, Steve Baca, and Owen Thomas share preparation hints and test-taking tips, helping you identify areas of weakness and improve conceptual knowledge and hands-on skills. Material is presented concisely, focusing on promoting understanding and retention. Coverage includes: vSphere prerequisites Storage and network infrastructure (physical and virtual) vCenter Server features Clusters and virtual machines VMware product integration High availability solutions Securing vSphere Planning and performing vSphere installations Configuring vSphere (SSO and Virtual Networking) Monitoring resources VM configuration and performance Managing networking, storage, security, clusters, resources, vCenter Server, and VMs Well regarded for its detail, assessment features, comprehensive scenarios, and challenging review questions and exercises, this official study guide helps you master the concepts and techniques that will enable you to succeed on the exam the first time.

Digital Transformation Reimund Neugebauer 2019-05-14 With the exception of written letters and personal conversations, digital technology forms the basis of nearly every means of communication and information that we use today. It is also used to control the essential elements of economic, scientific, and public and private life: security, production, mobility, media, and healthcare. Without exaggerating it is possible to say that digital technology has become one of the foundations of our technologically oriented civilization. The benefits of modern data technology are so impressive and the potential for future applications so enormous that we cannot fail to promote its development if we are to retain our leading role in the competitive international marketplace. In this process, security plays a vital role in each of the areas of application of digital technology — the more technological sectors are entrusted to data systems technology, the more important their reliability becomes to us. Developing digital systems further while simultaneously ensuring that they always act and respond in the best interests of people is a central goal of the technological research and development propagated and conducted by Fraunhofer.

Managing Risk and Information Security Malcolm Harkins 2013-03-21 **Managing Risk and Information Security: Protect to Enable**, an ApressOpen title, describes the changing risk environment and why a fresh approach to information security is needed. Because almost every aspect of an enterprise is now dependent on technology, the focus of IT security must shift from locking down assets to enabling the business while managing and surviving risk. This compact book discusses business risk from a broader perspective, including privacy and regulatory considerations. It describes the increasing number of threats and vulnerabilities, but also offers strategies for developing solutions. These include discussions of how enterprises can take advantage of new and emerging technologies—such as social media and the huge proliferation of Internet-enabled devices—while minimizing risk. With ApressOpen, content is freely available through multiple online distribution channels and electronic formats with the goal of disseminating professionally edited and technically reviewed content to the worldwide community. Here are some of the responses from reviewers of this exceptional work: "Managing Risk and Information Security is a perceptive, balanced, and often thought-provoking exploration of evolving information risk and security challenges within a business context. Harkins clearly connects the needed, but often-overlooked linkage and dialog between the business and technical worlds and offers actionable strategies. The book contains eye-opening security insights that are easily understood, even by the curious layman." Fred Wettling, Bechtel Fellow, IS&T Ethics & Compliance Officer, Bechtel "As disruptive technology innovations and escalating cyber threats continue to create enormous information security challenges, **Managing Risk and Information Security: Protect to Enable** provides a much-needed perspective. This book compels information security professionals to think differently about concepts of risk management in order to be more effective. The specific and practical guidance offers a fast-track formula for developing information security strategies which are lock-step with business priorities." Laura Robinson, Principal, Robinson Insight Chair, Security for Business Innovation Council (SBIC) Program Director, Executive Security Action Forum (ESAF) "The mandate of the information security function is being completely rewritten. Unfortunately most heads of security haven't picked up on the change, impeding their companies' agility and ability to innovate. This book makes the case for why security needs to change, and shows how to get started. It will be regarded as marking the turning point in information security for years to come." Dr. Jeremy Bergsman, Practice Manager, CEB "The world we are responsible to protect is changing dramatically and at an accelerating pace. Technology is pervasive in virtually every aspect of our lives. Clouds, virtualization and mobile are redefining computing — and they are just the beginning of what is to come. Your security perimeter is defined by wherever your information and people happen to be. We are attacked by professional adversaries who are better funded than we will ever be. We in the information security profession must change as dramatically as the environment we protect. We need new skills and new strategies to do our jobs effectively. We literally need to change the way we think. Written by one of the best in the business, **Managing Risk and Information Security** challenges traditional security theory with clear examples of the need for change. It also provides expert advice on how to dramatically increase the success of your security strategy and methods — from dealing with the misperception of risk to how to become a Z-shaped CISO. **Managing Risk and Information Security** is the ultimate treatise on how to deliver effective security to the world we live in for the next 10 years. It is absolute must reading for anyone in our profession — and should be on the desk of every CISO in the world." Dave Cullinane, CISSP CEO Security Starfish, LLC "In this overview, Malcolm Harkins delivers an insightful survey of the trends, threats, and tactics shaping information risk and security. From regulatory compliance to psychology to the changing threat context, this work provides a compelling introduction to an important topic and trains helpful attention on the effects of changing technology and management practices." Dr. Mariano-Florentino Cuéllar Professor, Stanford Law School Co-Director, Stanford Center for International Security and Cooperation (CISAC), Stanford University "Malcolm Harkins gets it. In his new book Malcolm outlines the major forces changing the information security risk landscape from a big picture perspective, and then goes on to offer effective methods of managing that risk from a practitioner's viewpoint. The combination makes this book unique and a must read for anyone interested in IT risk." Dennis Devlin AVP, Information Security and Compliance, The George Washington University "Managing Risk and Information Security is the first-to-read, must-read book on information

security for C-Suite executives. It is accessible, understandable and actionable. No sky-is-falling scare tactics, no techno-babble – just straight talk about a critically important subject. There is no better primer on the economics, ergonomics and psycho-behaviourals of security than this.” Thornton May, Futurist, Executive Director & Dean, IT Leadership Academy “Managing Risk and Information Security is a wake-up call for information security executives and a ray of light for business leaders. It equips organizations with the knowledge required to transform their security programs from a “culture of no” to one focused on agility, value and competitiveness. Unlike other publications, Malcolm provides clear and immediately applicable solutions to optimally balance the frequently opposing needs of risk reduction and business growth. This book should be required reading for anyone currently serving in, or seeking to achieve, the role of Chief Information Security Officer.” Jamil Farshchi, Senior Business Leader of Strategic Planning and Initiatives, VISA “For too many years, business and security – either real or imagined – were at odds. In *Managing Risk and Information Security: Protect to Enable*, you get what you expect – real life practical ways to break logjams, have security actually enable business, and marries security architecture and business architecture. Why this book? It’s written by a practitioner, and not just any practitioner, one of the leading minds in Security today.” John Stewart, Chief Security Officer, Cisco “This book is an invaluable guide to help security professionals address risk in new ways in this alarmingly fast changing environment. Packed with examples which makes it a pleasure to read, the book captures practical ways a forward thinking CISO can turn information security into a competitive advantage for their business. This book provides a new framework for managing risk in an entertaining and thought provoking way. This will change the way security professionals work with their business leaders, and help get products to market faster. The 6 irrefutable laws of information security should be on a stone plaque on the desk of every security professional.” Steven Proctor, VP, Audit & Risk Management, Flextronics

Supporting Our Community During COVID-19 Department of Planning 2020-09-02

Challenges in Cybersecurity and Privacy Jorge Bernal Bernabe 2019-06-30 Cybersecurity and Privacy issues are becoming an important barrier for a trusted and dependable global digital society development. In this context, new holistic approaches, methodologies, techniques and tools are needed to cope with those issues, and mitigate cyberattacks

Phishing and Countermeasures Markus Jakobsson 2006-12-05 Phishing and Counter-Measures discusses how and why phishing is a threat, and presents effective countermeasures. Showing you how phishing attacks have been mounting over the years, how to detect and prevent current as well as future attacks, this text focuses on corporations who supply the resources used by attackers. The authors subsequently deliberate on what action the government can take to respond to this situation and compare adequate versus inadequate countermeasures.

Planning to Implement Service Management Great Britain. Office of Government Commerce 2002 This publication provides guidance on alignment of the business needs to IT. It enables the reader to assess if IT service provision is meeting the requirements of the business. Where the business requirements are not being met it details the steps necessary to ensure the IT service provision does meet the current and future needs of the

CCNA: Cisco Certified Network Associate Todd Lammle 2008-02-11 Organized by exam objectives, this is a focused, concise review guide that works hand-in-hand with any learning tool, including the Sybex CCNA: Cisco Certified Network Associate Study Guide, 6th and Deluxe editions. The book will consist of four high-level chapters, each mapping to the four main Domains of the exam skill-set. The book will drill down into the specifics of the exam, covering the following: Designing Cisco internetworks Developing an access list Evaluating TCP/IP communication Configuring routers and switches Configuring IP addresses, subnet masks, and gateway addresses Performing LAN, VLAN, and WAN troubleshooting Understanding rules for packet control The interactive CD contains two bonus exams, handy flashcard questions, and a searchable PDF of a Glossary of Terms.

Protecting Industrial Control Systems from Electronic Threats Joseph Weiss 2010 Aimed at both the novice and expert in IT security and industrial control systems (ICS), this book will help readers gain a better understanding of protecting ICSs from electronic threats. Cyber security is getting much more attention and SCADA security (Supervisory Control and Data Acquisition) is a particularly important part of this field, as are Distributed Control Systems (DCS), Programmable Logic Controllers (PLCs), Remote Terminal Units (RTUs), Intelligent Electronic Devices (IEDs) and all the other, field controllers, sensors, and drives, emission controls, and that make up the intelligence of modern industrial buildings and facilities. This book will help the reader better understand what is industrial control system cyber security, why is it different than IT security, what has really happened to date, and what needs to be done. Loads of practical advice is offered on everything from clarity on current cyber-security systems and how they can be integrated into general IT systems, to how to conduct risk assessments and how to obtain certifications, to future trends in legislative and regulatory issues affecting industrial security.

Servitization in Industry Gunter Lay 2014-06-13 This book summarizes the “interim result” of the servitization activities in manufacturing industries. While the early literature on servitization tended to stress only its advantages, more recently, scholars have also started to refer to the challenges associated with servitization. This book attempts to give a balanced picture of servitization. The book is structured in four parts:

Part I introduces the topic by presenting the most recent academic discussion about servitization and uses an empirical analysis to show the degree of servitization across Europe. The results of this analysis are then compared to the discussion in the literature. This comparison highlights the existing discrepancies between the rather euphoric literature and the more skeptical practical experience. The second and third parts attempt to explain these discrepancies by taking as a starting point the assumption that servitization recommendations have to consider the heterogeneity of the manufacturing sector and the capabilities of the provider. Part II presents articles which analyze the specific characteristics of different sectors with their barriers and potentials and presents frameworks for a successful servitization of the core sectors in European manufacturing industries which include, e.g. aeronautics, automotive, ICT, chemical industries, pulp and paper industries and different engineering sectors. Part III focuses on companies’ capabilities which are necessary for successful servitization. These include strategic management, marketing, organization, innovation, engineering, human resources, controlling, quality and networks. All the contributions in parts II and III add up to a detailed picture of servitization for sectors and functions and indicate the practical implications for enterprises in manufacturing industries. The fourth part concludes the book with a chapter summarizing the findings and giving an outlook of servitization in manufacturing industries, its challenges and future developments.

Mobile Health Sasan Adibi 2015-02-18 This book offers a comprehensive report on the technological aspects of Mobile Health (mHealth) and discusses the main challenges and future directions in the field. It is divided into eight parts: (1) preventive and curative medicine; (2) remote health monitoring; (3) interoperability; (4) framework, architecture, and software/hardware systems; (5) cloud applications; (6) radio technologies and applications; (7) communication networks and systems; and (8) security and privacy mechanisms. The first two parts cover sensor-based and bedside systems for remotely monitoring patients’ health condition, which aim at preventing the development of health problems and managing the prognosis of acute and chronic diseases. The related chapters discuss how new sensing and wireless technologies can offer accurate and cost-effective means for monitoring and evaluating behavior of individuals with dementia and psychiatric disorders, such as wandering behavior and sleep impairments. The following two parts focus on architectures and higher level systems, and on the challenges associated with their interoperability and scalability, two important aspects that stand in the way of the widespread deployment of mHealth systems. The remaining parts focus on telecommunication support systems for mHealth, including radio technologies, communication and cloud networks, and secure health-related applications and systems. All in all, the book offers a snapshot of the state-of-art in mHealth systems, and addresses the needs of a multidisciplinary audience, including engineers, computer scientists, healthcare providers, and medical professionals, working in both academia and the industry, as well as stakeholders at government agencies and non-profit organizations.

Neurocapitalism Giorgio Griziotti 2018-11-19 Technological change is ridden with conflicts, bifurcations and unexpected developments. Neurocapitalism takes us on an extraordinarily original journey through the effects that cutting-edge technology has on cultural, anthropological, socio-economic and political dynamics. Today, neurocapitalism shapes the technological production of the commons, transforming them into tools for commercialization, automatic control, and crisis management. But all is not lost: in highlighting the growing role of General Intellect’s autonomous and cooperative production through the development of the commons and alternative and antagonistic uses of new technologies, Giorgio Griziotti proposes new ideas for the organization of the multitudes of the new millennium.

The New Multinationals Mauro F. Guillén 2010-09-23 A new breed of multinational companies is reshaping competition in global industries. For most of the 19th and 20th centuries, multinational firms came from the most technologically advanced countries in the world. Over the last two decades, however, new multinational firms from upper-middle-income economies (e.g. Spain, Ireland, Portugal, South Korea, and Taiwan), developing countries (e.g. Egypt, Indonesia, and Thailand), and oil-rich countries (e.g. United Arab Emirates, Nigeria, Russia, and Venezuela) have become formidable global competitors. These firms do not necessarily possess technological or marketing skills. In contrast to the classic multinationals, they found strength in their ability to organize, manage, execute, and network. They pursued a variety of strategies including vertical integration, product diversification, learning by doing, exploration of new capabilities, and collaboration with other firms. This book documents this phenomenon, identifies key capabilities of the new multinationals, and provides a new conceptual framework to understand its causes and implications.

Cybersecurity and Privacy in Cyber Physical Systems Yassine Maleh 2019-05-01 Cybersecurity and Privacy in Cyber-Physical Systems collects and reports on recent high-quality research that addresses different problems related to cybersecurity and privacy in cyber-physical systems (CPSs). It Presents high-quality contributions addressing related theoretical and practical aspects Improves the reader’s awareness of cybersecurity and privacy in CPSs Analyzes and presents the state of the art of CPSs, cybersecurity, and related technologies Highlights and discusses recent developments and emerging trends in cybersecurity and privacy in CPSs Proposes new models, practical solutions, and technological advances related to cybersecurity and privacy in CPSs Discusses new cybersecurity and privacy models, prototypes, and protocols for CPSs This comprehensive book promotes high-quality research by bringing together researchers and experts in CPS security and privacy from around the world to share their knowledge of the different aspects of CPS security. Cybersecurity and Privacy in Cyber-Physical Systems is ideally suited for policymakers, industrial engineers, researchers, academics, and professionals seeking a thorough understanding of the principles of cybersecurity and privacy in CPSs. They will learn about promising solutions to these research problems and identify unresolved and challenging problems for their own research. Readers will also have an overview of CPS cybersecurity and privacy design.

Guidelines for Securing Wireless Local Area Networks (WLANs) U.s. Department of Commerce 2012-02-28 The purpose of this publication is to help organizations improve their WLAN security by providing recommendations for WLAN security configuration and monitoring. This publication supplements other NIST publications by consolidating and strengthening their key recommendations.

The Peripatetic Pursuit of Parkinson Disease Lindy Ashford 2013-10-09 Personal in approach, beautiful in design, global in scope, The Peripatetic Pursuit of Parkinson Disease envisions a better world for people with Parkinson disease (PD). Developed by the Parkinsons Creative Collective (all of whom have PD), it is an anthology of the experiences of over 120 experts at living with PD -- the patients themselves. Join them on a journey from diagnosis, to informed patient, to empowered advocate. Filled with information and inspiration, it’s a color-illustrated encyclopedia of PD from the patients’ point of view. With nearly one quarter of the voices from around the world, it encourages discussion while it speaks to those newly diagnosed as well as to those who have lived with PD for years. Even medical professionals reading the book have found new perspectives on what it is like to live with PD. It delivers much more than the basics about this chronic, progressive, neurological disease. The authors share their stories and strategies on how to improve health, quality of life, and wellness in spite of PD. They also present opinions on how to speed the development of new treatments and how to face other life challenges that come with PD. --For those with PD, it’s a support group between two covers; and for everyone else, it’s a window into the world of PD.

IT Capability Maturity Framework™ (IT-CMF™) 2nd edition Martin Curley 2016-06-15 Business organizations, both public and private, are constantly challenged to innovate and generate real value. CIOs are uniquely well-positioned to seize this opportunity and adopt the role of business transformation partner, helping their organizations to grow and prosper with innovative, IT-enabled products, services and processes. To succeed in this, however, the IT function needs to manage an array of inter-related and inter-dependent disciplines focused on the generation of business value. In response to this need, the Innovation Value Institute, a cross-industry international consortium, developed the IT Capability Maturity Framework™ (IT-CMF™). This second edition of the IT Capability Maturity Framework™ (IT-CMF™) is a comprehensive suite of tried and tested practices, organizational assessment approaches, and improvement roadmaps covering key IT capabilities needed to optimize value and innovation in the IT function and the wider organization. It enables organizations to devise more robust strategies, make better-informed decisions, and perform more effectively, efficiently and consistently. IT-CMF is: An integrated management toolkit covering 36 key capability management disciplines, with organizational maturity profiles, assessment methods, and improvement roadmaps for each. A coherent set of concepts and principles, expressed in business language, that can be used to guide discussions on setting goals and evaluating performance. A unifying (or umbrella) framework that complements other, domain-specific frameworks already in use in the organization, helping to resolve conflicts between them, and filling gaps in their coverage. Industry/sector and vendor independent. IT-CMF can be used in any organizational context to guide performance improvement. A rigorously developed approach, underpinned by the principles of Open Innovation and guided by the Design Science Research methodology, synthesizing leading academic research with industry practitioner expertise

Cyber Security Xiaochun Yun 2019-01-01 This open access book constitutes the refereed proceedings of the 15th International Annual Conference on Cyber Security, CNCERT 2018, held in Beijing, China, in August 2018. The 14 full papers presented were carefully reviewed and selected from 53 submissions. The papers cover the following topics: emergency response, mobile internet security, IoT security, cloud security, threat intelligence analysis, vulnerability, artificial intelligence security, IPv6 risk research, cybersecurity policy and regulation research, big data analysis and industrial security.

Foundations of Modern Networking William Stallings 2015-10-27 Foundations of Modern Networking is a comprehensive, unified survey of modern networking technology and applications for today’s professionals, managers, and students. Dr. William Stallings offers clear and well-organized coverage of five key technologies that are transforming networks: Software-Defined Networks (SDN), Network Functions Virtualization (NFV), Quality of Experience (QoE), the Internet of Things (IoT), and cloudbased services. Dr. Stallings reviews current network ecosystems and the challenges they face—from Big Data and mobility to security and complexity. Next, he offers complete, self-contained coverage of each new set of technologies: how they work, how they are architected, and how they can be applied to solve real problems. Dr. Stallings presents a chapter-length analysis of emerging security issues in modern networks. He concludes with an up-to date discussion of unifying networking careers, including important recent changes in roles and skill requirements. Coverage: Elements of the modern networking ecosystem: technologies, architecture, services, and applications Evolving requirements of current network environments SDN: concepts, rationale, applications, and standards across data, control, and application planes OpenFlow, OpenDaylight, and other key SDN technologies Network functions virtualization: concepts, technology, applications, and software defined infrastructure Ensuring customer Quality of Experience (QoE) with interactive video and multimedia network traffic Cloud networking: services, deployment models, architecture, and linkages to SDN and NFV IoT and fog computing in depth: key components of IoT-enabled devices, model architectures, and example implementations Securing SDN, NFV, cloud, and IoT environments Career preparation and ongoing education for tomorrow’s networking careers Key Features: Strong coverage of unifying principles and practical techniques More than a hundred figures that clarify key concepts Web support at williamstallings.com/Network/ QR codes throughout, linking to the website and other resources Keyword/acronym lists, recommended readings, and glossary Margin note definitions of key words throughout the text

Talking about Machines Julian E. Orr 2016-10-01 This is a story of how work gets done. It is also a study of how field service technicians talk about their work and how that talk is instrumental in their success. In his innovative ethnography, Julian E. Orr studies the people who repair photocopiers and shares vignettes from their daily lives. He characterizes their work as a continuous highly skilled improvisation within a triangular relationship of technician, customer, and machine. The work technicians do encompasses elements not contained in the official definition of the job yet vital to its success. Orr’s analysis of the way repair people talk about their work reveals that talk is, in fact, a crucial dimension of their practice. Diagnosis happens through a narrative process, the creation of a coherent description of the troubled machine. The descriptions become the basis for technicians’ discourse about their experience, and the circulation of stories among the technicians is the principal means by which they stay informed of the developing subtleties of machine behavior. Orr demonstrates that technical knowledge is a socially distributed resource stored and diffused primarily through an oral culture. Based on participant observation with copier repair

technicians in the field and strengthened by Orr's own years as a technician, this book explodes numerous myths about technicians and suggests how technical work differs from other kinds of employment.

Encyclopedia of Cloud Computing San Murugesan 2016-05-09 The Encyclopedia of Cloud Computing provides IT professionals, educators, researchers and students with a compendium of cloud computing knowledge. Authored by a spectrum of subject matter experts in industry and academia, this unique publication, in a single volume, covers a wide range of cloud computing topics, including technological trends and developments, research opportunities, best practices, standards, and cloud adoption. Providing multiple perspectives, it also addresses questions that stakeholders might have in the context of development, operation, management, and use of clouds. Furthermore, it examines cloud computing's impact now and in the future. The encyclopedia presents 56 chapters logically organized into 10 sections. Each chapter covers a major topic/area with cross-references to other chapters and contains tables, illustrations, side-bars as appropriate. Furthermore, each chapter presents its summary at the beginning and backend material, references and additional resources for further information.

Key Competencies in ICT and Informatics: Implications and Issues for Educational Professionals and Management Don Passey 2014-12-15 This book features a selection of thoroughly refereed papers presented at two subconferences of the IFIP TC 3 Conference on Key Competencies in Informatics and Information and Communication Technologies: the IFIP WG 3.4 Conference on Key Competencies for Educating ICT Professionals, KCICTP 2014, and the IFIP WG 3.7 Conference on Information Technology in Educational Management, ITEM 2014, held in Potsdam, Germany, in July 2014. The 28 revised full papers were carefully reviewed and selected from numerous submissions. They are organized in the following topical sections: key competencies for educating ICT professionals; key competencies, learning and life transitions; key competencies and school management; and education stakeholders and key competencies.

Data Networking Made Easy Karen Patten 2003

The Cyber Risk Handbook Domenic Antonucci 2017-05 Actionable guidance and expert perspective for real-world cybersecurity The Cyber Risk Handbook is the practitioner's guide to implementing, measuring and improving the counter-cyber capabilities of the modern enterprise. The first resource of its kind, this book provides authoritative guidance for real-world situations, and cross-functional solutions for enterprise-wide improvement. Beginning with an overview of counter-cyber evolution, the discussion quickly turns practical with design and implementation guidance for the range of capabilities expected of a robust cyber risk management system that is integrated with the enterprise risk management (ERM) system. Expert contributors from around the globe weigh in on specialized topics with tools and techniques to help any type or size of organization create a robust system tailored to its needs. Chapter summaries of required capabilities are aggregated to provide a new cyber risk maturity model used to benchmark capabilities and to road-map gap-improvement. Cyber risk is a fast-growing enterprise risk, not just an IT risk. Yet seldom is guidance provided as to what this means. This book is the first to tackle in detail those enterprise-wide capabilities expected by Board, CEO and Internal Audit, of the diverse executive management functions that need to team up with the Information Security function in order to provide integrated solutions. Learn how cyber risk management can be integrated to better protect your enterprise Design and benchmark new and improved practical counter-cyber capabilities Examine planning and implementation approaches, models, methods, and more Adopt a new cyber risk maturity model tailored to your enterprise needs The need to manage cyber risk across the enterprise—inclusive of the IT operations—is a growing concern as massive data breaches make the news on an alarmingly frequent basis. With a cyber risk management system now a business-necessary requirement, practitioners need to assess the effectiveness of their current system, and measure its gap-improvement over time in response to a dynamic and fast-moving threat landscape. The Cyber Risk Handbook brings the world's best thinking to bear on aligning that system to the enterprise and vice-a-versa. Every functional head of any organization must have a copy at-hand to understand their role in achieving that alignment.

Information Security Governance S.H. Solms 2008-12-16 IT Security governance is becoming an increasingly important issue for all levels of a company. IT systems are continuously exposed to a wide range of threats, which can result in huge risks that threaten to compromise the confidentiality, integrity, and availability of information. This book will be of use to those studying information security, as well as those in industry.

Advances in Digital Forensics XII Gilbert Peterson 2018-06-15 Digital forensics deals with the acquisition, preservation, examination, analysis and presentation of electronic evidence. Networked computing, wireless communications and portable electronic devices have expanded the role of digital forensics beyond traditional computer crime investigations. Practically every crime now involves some aspect of digital evidence; digital forensics provides the techniques and tools to articulate this evidence. Digital forensics also has myriad intelligence applications. Furthermore, it has a vital role in information assurance -- investigations of security breaches yield valuable information that can be used to design more secure systems. Advances in Digital Forensics XII describes original research results and innovative applications in the discipline of digital forensics. In addition, it highlights some of the major technical and legal issues related to digital evidence and electronic crime investigations. The areas of coverage include: Themes and Issues, Mobile Device Forensics, Network Forensics, Cloud Forensics, Social Media Forensics, Image Forensics, Forensic Techniques, and Forensic Tools. This book is the twelfth volume in the annual series produced by the International Federation for Information Processing (IFIP) Working Group 11.9 on Digital Forensics, an international community of scientists, engineers and practitioners dedicated to advancing the state of the art of research and practice in digital forensics. The book contains a selection of twenty edited papers from the Twelfth Annual IFIP WG 11.9 International Conference on Digital Forensics, held in New Delhi, India in the winter of 2016. Advances in Digital Forensics XII is an important resource for researchers, faculty members and graduate students, as well as for practitioners and individuals engaged in research and development efforts for the law enforcement and intelligence communities. Gilbert Peterson, Chair, IFIP WG 11.9 on Digital Forensics, is a Professor of Computer Engineering at the Air Force Institute of Technology, Wright-Patterson Air Force Base, Ohio, USA. Sujeet Shenoi is the F.P. Walter Professor of Computer Science and a Professor of Chemical Engineering at the University of Tulsa, Tulsa, Oklahoma, USA.